

solvedirect



smart service
integration

Increase the efficiency in
IT Service Management!

SolveDirect – the expert in Smart Service Integration

SolveDirect provides effective **IT Service Management solutions** for easy integration of the entire service chain and extensive automation of service processes. Improve your business success through **seamless processes with ITIL** and comprehensive reporting to enhance service quality.

All SolveDirect solutions are based on **Software as a Service (SaaS)** technology and thus reduce your IT operating costs. There are no hidden costs and you always get the latest features through **automatic upgrades**.



integrate
manage
save ...

transparency
control
efficiency ...

Gain competitive advantages with SolveDirect:

- ⊙ **Cost efficiency** through automation of processes and integration via one central hub
- ⊙ **Quick and efficient implementation:** no programming necessary with established implementation methods
- ⊙ **One tool for the entire service chain:** continuous processes and better control with real time KPIs
- ⊙ **High flexibility and scalability:** changes and extensions possible without any risk
- ⊙ **Improved service quality** with best practice ITIL processes and SLA management
- ⊙ **Keep existing applications & workflows:** Use your own systems, processes and terminology



The right solution for your IT Service Management



B2B Integration

With **SolveDirect BRIDGE** you can connect all business partners and systems via one central hub. This ensures continuous workflows, effective communication and **accelerated service processes**.



SaaS Service Desk

SolveDirect SD² is a **flexible SaaS Service Desk** for efficient Incident, Problem, Change, Release, Configuration und Service Level Management with integrated reporting. You can access the application anywhere and anytime.



Enterprise ITSM

SolveDirect CUBE is the all-in-one solution for **efficient Enterprise Service Management**. Universal integration of all business partners and systems with a single platform, enabling comprehensive service automation and detailed management oversight.



Experience IT Service Management with **SolveDirect**:

Visit us online for more information and **test the functionality** of our SaaS Service Desk.

Our solutions:

www.solvedirect.com

Test online:

www.solvedirect.com/demo

**Request information
or a personal demo:**

info@solvedirect.com



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Find out about SolveDirect's competitive advantages:

- ⦿ Cost efficiency
- ⦿ Quick implementation
- ⦿ Comprehensive management control
- ⦿ High flexibility and scalability

More information and **free demo:**

www.solvedirect.com